

Frequently Asked Questions (FAQs)

Orientation Matters

1. I did not receive any email regarding Orientation.

Email to orientation@nafa.edu.sg with your full name and application number for assistance.

2. I am having trouble logging in with the password provided from the Welcome Email.

Email to orientation@nafa.edu.sg with your full name and application number for assistance.

3. I have not received my class allocation (for School of 3D Design, Design & Media, Fine Art and Fashion Studies).

Email to orientation@nafa.edu.sg with your full name and application number for assistance. For other programmes, your class allocation will be provided during the Orientation.

4. What if I cannot attend orientation or have to miss part of it?

Email to orientation@nafa.edu.sg with your full name, application number, reason and proof for missing orientation (if any).

5. Can my parent(s) and/or guardian(s) accompany me during orientation?

Parent(s) and/or guardian(s) are not permitted to accompany students during Orientation. They can visit the campus during Open House in January.

6. What is the attire for Orientation, class and workshops?

Students are expected to be properly and decently attired on campus. The following are considered inappropriate attire:

- Singlets, shorts and slippers
- Clothing that exposes midriff or show visible cleavage or undergarment
- Transparent (see-through) clothes
- Clothes printed with vulgar or offensive words or pictures
- Revealing low-rise pants

Students are also required to adhere to specific attire and footwear guidelines for workshops, laboratories and studios

Attendance and Class Information

7. Where can I find study-related information such as timetable?

Study-related information can be found on iLearn@NAFA (Canvas). Click [here](#) to explore the user-guides for the various e-resources.

8. When will I receive my timetable?

Students will receive details about their class timetable and study-related information during Orientation. Your school will provide you with the necessary information.

9. Where can I find the Academic Calendar?

Please visit the Studentnet@Canvas (<https://ilearn.nafa.edu.sg>) > Academic Calendar.

10. How can I arrange for assistance to attend the Orientation if I have any physical disability or injury?

Email to studentcare@nafa.edu.sg for special assistance arrangements.

Facilities and Services

11. Carpark rates and Season parking:

For parking rates, please check [here](#) for more information.

To apply for Season parking for the following vehicle:

For car: Download LOT\$ App from Goggle Play/App Store. The rate is \$170 per month.

For motorbike, email to est@nafa.edu.sg as there are limited lots available.

12. Locker rental for students:

Students can rent a locker using their NAFA email only (e.g. F24XX1234@nafa.edu.sg).

Yearly rental rates: small locker \$49, large Locker \$79.

Register at <https://rent-a-locker.com/>. Locker locations are available on the website.

13. Prayer room for Muslim students:

Muslim students seeking prayer facilities can visit Masjid Bencoolen, located approximately 3-5 minutes away from NAFA Campus 1 and 2.

14. Is there a canteen in NAFA?

There is no canteen in NAFA, but food vending machines are located on level 1 of each campus.

Payment and Financial Matters

15. Programme fee matters:

Click [here](#) for more information.

Email to Finance Office at finance@nafa.edu.sg or approach the Finance counter at Campus 1 Wing B #01-11 for assistance.

16. Tuition Grant:

Email to studentaffairs@nafa.edu.sg with your full name and application number for assistance.

17. Post-Secondary Education Account (PSEA) and CPF Education Loan Scheme:

Click [here](#) for more information.

Email to Finance Office at finance@nafa.edu.sg or approach the Finance counter at Campus 1 Wing B #01-11 for assistance.

18. Scholarships and Financial Assistance:

Email to faas@nafa.edu.sg for assistance.

Additional Information

19. Tertiary Concession Card:

Click [here](#) for more information.

20. Recommended notebook specifications:

Recommended notebook specifications can be viewed [here](#).

21. Co-Curricular Activities:

Explore Studentnet@Canvas (<https://ilearn.nafa.edu.sg/>) Student Life and Services > Co-Curricular Activities (CCA) in NAFA for more information.